



**SERVICE RULES
AND
REGULATIONS**

PALMETTO ELECTRIC COOPERATIVE, INC.

SERVICE RULES AND REGULATIONS

TABLE OF CONTENTS

SECTION 100. ELECTRIC SERVICE AVAILABILITY

- SRR 101 Office and Service Hours
- SRR 102 Application for Membership (C-1)
- SRR 103 Electric Service Security Deposits (C-3- C-4)
- SRR 104 Disconnection, Fees, and Collections for Non-Payment of Electrical Service (C-7)
- SRR 105 Reasons for Disconnection Other Than Failure to Pay Bills (C-9)
- SRR 106 Service Interruptions (C-10)
- SRR 107 Overhead Installation Plan (O-1 – O-4)
- SRR 108 Underground Installation Plan (O-5 – O-9)
- SRR 109 Standard Supply Voltages (O-14)
- SRR 110 Resale of Power (O-18)

SECTION 200. SERVICE CONNECTIONS

- SRR 201 Cooperative Responsibility
- SRR 202 Rate Assignment (C-17)
- SRR 203 Special Grades of Service (O-12)
- SRR 204 Overhead and Underground Distribution Facilities Relocation (O-13)
- SRR 205 General Wiring, Service Connections, Member Wiring, and Member Equipment (O-16)
- SRR 206 Electric Motors, Standby Power, Generators, and Welders (O-19)
- SRR 207 Power Factor corrections and Adjustment (O-20)

SECTION 300. METERING

- SRR 301 Metering/Service Entrance Equipment (O-17)

SECTION 400. BILLING

- SRR 401 Returned Payment (C-9)
- SRR 402 Red Flag Program for Identity Theft and Credit Reporting Accuracy (C-14)
- SRR 403 Adjustment of Bills (C-16)
- SRR 404 Levelized Billing
- SRR 405 Bank Draft/Auto Pay

SECTION 500. MISCELLANEOUS

SRR 501	Safety (P-16)
SRR 502	Claims Against Cooperative
SRR 503	Capital Credits
SRR 504	Right of Access (C-11)
SRR 505	Easement Grants Required by the Cooperative (O-23)
SRR 506	Damaged Equipment (O-26)

SECTION 600. APPENDIX (AGREEMENTS/CONTRACTS)

TAB A	Application for Residential Service
TAB B	Application for Commercial Service
TAB C	Disconnect Service Order
TAB D	Surety Bond for Electrical Service
TAB E	Agreement for Electrical Service (Large Load)
TAB F	Agreement for Outdoor Lighting Service
TAB G	Agreement for Underground Electric Commercial Service
TAB H	Agreement for Underground Electric Residential Service
TAB I	Utility Easement
TAB J	Agreement for Residential Lighting Service
TAB K	Agreement for Electric Service (Equipment Upgrade or Extension)
TAB L	Application/Agreement for Interconnecting Distributed Resources Less Than 2MVA

SECTION 600A. APPENDIX (RATE SCHEDULES)

	Index of Rate Schedules
RS A	Residential Service Schedule I
RS B	Residential Service Time-of-Use Schedule RT-1
RS C	Outdoor Lighting Service Schedule OL
RS D	Small General Service Schedule II
RS E	Small General Service Time-of-Use Schedule GST-1
RS F	Cost of Service Schedule – Large Load Power Service
RS G	Large Power Service Schedule LPS-1
RS H	Large Power Service Voluntary Load Management Schedule LPS-2
RS I	Net Metering Rider for Residential and Commercial Rates
RS J	Tier Stabilization Adjustment Schedule T

SECTION 600B. APPENDIX (PROVIDED SERVICES & CHARGES/BILLING POLICY SUPPORT)

Provided Services and Applicable Charges

Examples:

Bank Draft Authorization Form

New Account Bill

Regular Electric Bill

Final Bill

Past Due Final Bill Letter

Letter/Request for Estate Capital Credits

Affidavit of Inheritance of Capital Credits

Bill with Capital Credit Applied

H₂O

Surge Guard

CHAMP Home Appliance Repair

SECTION 600C. APPENDIX (WIRING SPECIFICATIONS)

Service Connection Specifications