# PALMETTO ELECTRIC COOPERATIVE, INC. PROVIDED SERVICES AND APPLICABLE CHARGES

ELECTRICAL SERVICES		<b>CHARGE</b>
Membership Fee	\$	5.00
No or Bad Credit Deposit (Minimum)	\$	300.00
Trip or Reconnect non-payment by Meter Technician (regular/after hours)	\$	45.00
Trip or Reconnect non-payment by Service/Line Crew (regular/after hours)	\$	45.00
Return check charge	\$	25.00
Residential Surge Guard installation	\$	5.95/month
Commercial Surge Guard installation	\$	5.95/month
H20 Select		Ref: Section 600 B
CHAMP Home Appliance Repair		Ref: Section 600 B
Residential Energy Audit	\$	No Charge
Commercial Energy Audit	\$	No Charge
Relocate outdoor lighting pole (30' typical)	\$	Actual Costs
<u>METERING FEE</u> Meter Test Fee – (single & poly phase) Meter Relocate Fee	\$ \$	35.00 Actual Costs
SERVICE INSTALLATION		
Account set-up processing fee	\$	20.00
Advance Pay set-up fee (new member)	\$	75.00
Advance Pay set-up fee (existing member)	\$	70.00
DISTRIBUTED RESOURCES (SOLAR, ETC.)	¢	100.00
Application Fee for Residential Service Members	\$	100.00
Application Fee for Non-Residential Service Members	\$	250.00
<b>GENERAL</b> House moving assistance (A deposit for estimated cost as well as a signed contract will be required with an advance of a five (5) day notice)	\$	Actual Costs
Unclaimed Capital Credit Account Maintenance	\$	3.00/month

Members of the Cooperative are automatically enrolled in Operation Round Up®. By rounding up electric bills to the next highest dollar, these funds are distributed to approved local charities and needy individuals. Members may opt-out by contacting the Cooperative.



# **DRAFT AUTHORIZATION FORM**

Palmetto Electric Cooperative, Inc. bills can automatically be deducted from a checking account or credit/debit card each month. Draft accounts are automatically drafted on fluctuating due dates determined by the Cooperative.

**NOTE:** All draft authorization forms are required to be filled out and signed by the electric account holder or by a Power of Attorney who must submit the necessary legal and notarized documentation. **PLEASE PRINT** 

PALMETTO ELECTRIC MEMBER INFORMATIC	N					
lame on Account: Palmetto Account #:						
Service Address:						
Email Address:						
Home #:	Mobile #:	Business #:				

Choose either Payment Option A (Checking Account) or Option B (Credit/Debit Card):

- Payment Option A Checking Account [Attach a VOIDED check]
- Payment Option B Credit Card

In the event of a Credit Card change, you must contact Palmetto Electric to update your information

CREDIT/DEBIT CARD	INF	<b>DRMATION</b> Sele	lect a Cre	edit Card						
Credit Card Type:		Visa		MasterCard			Discov	er		American Express
Credit Card #:					Card Holde	er I	Name:			
CVV2 Code:			Expirati	on Date:				Billing Zip C	Code	:

#### DRAFT AUTHORIZATION FORM

As a member of Palmetto Electric Cooperative, Inc., herein after called PECI, I hereby authorize PECI to draw a monthly draft on my account for the total amount due on the fluctuating due date indicated on my monthly PECI statement. I acknowledge that the origination of ACH transactions to my account must comply with the provisions of U. S. law. I certify that I am an authorized user of this credit/debit card or bank account, and that I will not dispute the payment with my Credit/Debit Card Company or Bank, so long as the transaction corresponds to the terms indicated in this form. If you are giving authorization for someone other than the electric account holder, we will need written authorization and contact information from the electric account holder, along with the payee's information. This will remain in effect until I cancel my Draft Authorization. In the event of cancellation due to consumer request, it must be submitted 10 working days prior to the PECI statement draft date. PECI reserves the right to cancel this agreement at any time due to payment history. PECI will charge an administrative fee of \$25.00 for any draft that is returned by your financial institution; additional fees may be charged by your financial institution.

Date

Date

Signature of Palmetto Electric Account Holder's Name

#### Use the section below ONLY if you are signing on behalf of the Palmetto Electric Cooperative, Inc. Account Holder

Agent's Signature of Palmetto Electric Account Holder	
	Date

Print Agent's Name:

Faxed or emailed Draft forms will not be processed. Draft Authorization forms must be delivered in person at any local office or mailed to:

Palmetto Electric Cooperative, Inc. Customer Service 111 Mathews Drive Hilton Head Island, SC 29926 Palmetto Electric Cooperative, Inc. Customer Service 1 Cooperative Way Hardeeville, SC 29927 Palmetto Electric Cooperative, Inc. Billing Dept. 4063 Grays Highway Ridgeland, SC 29936

## **NEW ACCOUNT BILL – PAGE 1**





Account No		Account Nam	e	Service	Address	Telephon		r Cost actor		Rate	Bill Date
002		COLE KAYI		SARDIS F	RD	(843)	-0.0	01791	Small	Commercial	Apr. 11, 2018
Service From T	o	Meter No	Srv Days	Previous Mtr Rdg	Present Mtr Rdg	KWH Use	d Mult			с	harges
	arges	980 Minimum Estimato	5	0	0	0	1			2.8 5.0 0.1 0.0	10 7
Total Charges	Due			This bill amour	nt is payable in ful	l on or before t	the due date	Pov at	verfi Palm	Due Date: ul Com netto Ele nnual N	
3 2 1 0 4 5 Temperature High 74 70 Low 58 47	77 72	DAI	.Y KWH USAC	ge for billing pei	RIOD			Pali 40 \$1 Ekectric B REGIS	Satu metto El 53 Grays H 5 M Credit M Credit	ectric's Ridge lighway, Ridgelar	ay 5 land Office
4063 GI RIDGEL	TTO E RAYS AND S	LECTRIC COOF HWY SC 29936-4360 Service Request	PERATIVE		JRN THIS PORTIC	IN WITH PAYM	Accoun Billing I Total Ar	Due Dat	e	0 Apr. 26, \$9.00	SC094 2 02 2018

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#### **BACK OF BILL**

\*NOTICE: This bill is payable in full upon receipt. The account is subject to disconnection for any past due balance without further notice. \*Payment must be received and processed by the due date. Payments not received by the due date are considered delinquent and service is subject to disconnection. PECI is not responsible for postal delivery delays. POWER OUTAGE: Call 1-866-445-5551.

BEFORE DIGGING: To locate underground lines before digging contact Palmetto Utility Protection Service (P.U.P.S.) at 811 or (888) 721-7877.

#### PALMETTO ELECTRIC COOPERATIVE CUSTOMER SERVICE OPTIONS

Visit www.palmetto.coop or call 1-800-922-5551 for all your customer service needs

Office Hours: Monday through Friday, 8am - 5pm							
Hilton Head 843-681-5551	New River 843-208-5551	Ridgeland 843-726-5551					
Mailing & Physical: 111 Mathews Drive Hilton Head Island, SC 29926	Mailing & Physical: 1 Cooperative Way Hardeeville, SC 29927	Mailing & Physical: 4063 Grays Highway Ridgeland, SC 29936					
	Hilton Head 843-681-5551 Mailing & Physical: 111 Mathews Drive	Hilton Head 843-681-5551New River 843-208-5551Mailing & Physical: 111 Mathews DriveMailing & Physical: 1 Cooperative Way					

At one of our Office Locations

By mail or night deposit: DO NOT MAIL CASH AND DO NOT STAPLE YOUR CHECK TO THE PAYMENT STUB. After-hours
night deposit boxes are located at each office location. Provide a daytime phone number with your payment. DO NOT PUT
CASH INTO THE NIGHT DEPOSIT BOX. Palmetto Electric is not responsible for cash left in night deposit boxes.

- By telephone using a major credit card via PowerTouch, 1-866-445-5551. See our web site for accepted credit cards.
- Draft through a recurring payment via credit card or E-Check.
- Via MyEnergy Online, our customer portal, at https://epayment.paimetto.coop/oscp/
- Use our free mobile apps, MyEnergy. See our website for supported smart phones and smart devices. Payable with
  credit/debit card or bank account.
- Via text, by typing PAY to 352667. You will need to have your mobile telephone number associated with the account
  and a payment profile on record to use this option.

DISCONNECT INFORMATION: If an account is disconnected for non-payment, the past due balance plus a reconnect fee must be paid before the service will be reconnected.

# **NEW ACCOUNT BILL – PAGE 2**



Page 2 of 2

Account No		Account Name	e	Service	Address	Telephone	and the first	Cost ctor		Rate	Bill Date
002		COLB KAYL		SARDIS R	!D	(843)	-0.00	1791	Small	Commercial	Apr. 11, 201
Service From To		Meter No	Srv Days	Previous Mtr Rdg	Present Mtr Rdg	KWH Used	Mult			с	harges
			Voting P	ocedures for An	nual Meeting						
			S	aturday, May 5,	2018						
- To register and vo	te on be	shalf of a busines	s, church or	other organizatio	on, a voting deleg	ate's name must b	e submit	ted in ac	lvance		
to the Cooperative register and vote.	. An alte Designa	ernate's name mag ated representativ	y also be su es must hav	bmitted. The per	son designated n zation submitted t	nust present a valio to the Cooperative	d ID at th no later t	e meetir han 5PN	ng to A.		
Friday, May 4, 20 - All delegates regi	18. Form	ns may be request	ted from an	y of our four offic	es or a letter from	n the organization v	vill suffic	e.			
process.	stering a	It the Annual Mee	ang are enc	ouraged to bring			pedite ti	ie registi	auon		

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#### **REGULAR BILL – PAGE 1**





				Tour Touch		81						
Account No		Account Name	e	Service	Address		Telephone		Cost ctor		Rate	Bill Date
002		MICHELL THOMA	10.00	FERLAND	WAY		(843)	-0.00	6880	Reside	ential Electric	May 10, 2018
Service From To	)	Meter No	Srv Days	Previous Mtr Rdg	Presen Mtr Rd	SE/	KWH Used	Mult			с	harges
04/08/18 05/08 Previous Balance Payment Received Previous Credit Ba Electric Service Cl 1 STANDARD 100 Annual Meeting Cr Champ Residual C Capital Credit Refu Champ Service Total Electric Char Operation Round I	I - May alance harge DEQ LE redit credit und		30	79581	80990		1409	1			197.0 -500.0 160.7 9.9 -15.0 -250.0 -20.3 27.9	0 -303.00 5 4 0 0 0
Total Charges I	Due						CREDI	T - DO I	NOT PA	AY	Due Date:	\$-389.00 May 25, 2018
Your Ele	ctricity	Use Over The Last	13 Months	Comparisons	Days Service	Total KWH	AVG KWH/Day Co	t/Day	NE			
2,524 1,683 841 0 M J J	AS			Current Billing Previous Billing Last Year	30	1409 1409 1724	47 5	.36 .42 .70				ew iter?
	56 14 40 0 11 12	DAI	63 19 51 45	<b>58 60</b> <b>44 43 44 4</b> <b>43 44 4</b> <b>44 1 4 4</b> <b>43 44 4</b> <b>43 44 4</b> <b>44 1 4</b> <b>43 44 4</b> <b>43 44 4</b> <b>43 44 4</b> <b>43 44 4</b> <b>44 4</b> <b>43 44 4</b> <b>43 44 4</b> <b>44 4</b> <b>43 44 4</b> <b>43 44 4</b> <b>44 4</b> <b>43 44 4</b> <b>44 4</b> <b>44 4</b> <b>45 60</b> <b>42 60</b> <b>43 60</b> <b>44 5</b> <b>44 5</b> <b>45 60</b> <b>45 60</b> <b>45 60</b> <b>46 6</b> <b>46 6</b> <b>47 6</b> <b>47 6</b> <b>47 6</b> <b>48 6</b> <b>48 6</b> <b>48 6</b> <b>49 6</b> <b>49 6</b> <b>49 6</b> <b>49 6</b> <b>40 6</b>		47 44 Ma 1 2	64 40 47 54 31 4 5 6 7		sta	u ge id t y ir t wa	et o n ater.	
		0 77 81 74 63 74 8 7 54 64 70 50 45 5							Lear	n more	e at <b>palme</b>	tto.coop
4063 GR RIDGEL/	AYS H AND S	ECTRIC COOF IWY C 29936-4360 Gervice Request	PERATIVE	TACH AND RETU	JRN THIS PC			ccount illing D otal Am	ue Date iount D	e Jue	0 May 25, \$-389.00 DO NOT PA	l.

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RIDGELAND SC 29936-6668

MICHELLE

01077 00107830002 3 000000000 00000000 00000000 0

#### **BACK OF BILL**

\*NOTICE: This bill is payable in full upon receipt. The account is subject to disconnection for any past due balance without further notice. \*Payment must be received and processed by the due date. Payments not received by the due date are considered delinquent and service is subject to disconnection. PECI is not responsible for postal delivery delays. POWER OUTAGE: Call 1-866-445-5551.

BEFORE DIGGING: To locate underground lines before digging contact Palmetto Utility Protection Service (P.U.P.S.) at 811 or (888) 721-7877.

#### PALMETTO ELECTRIC COOPERATIVE CUSTOMER SERVICE OPTIONS

Visit www.palmetto.coop or call 1-800-922-5551 for all your customer service needs

OFFICE LOCATIONS:	Office Hours: Monday through Friday, 8am - 5pm							
Hampton 803-943-2211	Hilton Head 843-681-5551	New River 843-208-5551	Ridgeland 843-726-5551					
Mailing & Physical: 1231 Charleston Highway Hampton, SC 29924	Mailing & Physical: 111 Mathews Drive Hilton Head Island, SC 29926	Malling & Physical: 1 Cooperative Way Hardeeville, SC 29927	Mailing & Physical: 4063 Grays Highway Ridgeland, SC 29936					

**PAYMENT OPTIONS:** 

At one of our Office Locations

By mail or night deposit: DO NOT MAIL CASH AND DO NOT STAPLE YOUR CHECK TO THE PAYMENT STUB. After-hours
night deposit boxes are located at each office location. Provide a daytime phone number with your payment. DO NOT PUT
CASH INTO THE NIGHT DEPOSIT BOX. Palmetto Electric is not responsible for cash left in night deposit boxes.

- By telephone using a major credit card via PowerTouch, 1-866-445-5551. See our web site for accepted credit cards.
- Draft through a recurring payment via credit card or E-Check.
- · Via MyEnergy Online, our customer portal, at https://epayment.paimetto.coop/oscp/
- Use our free mobile apps, MyEnergy. See our website for supported smart phones and smart devices. Payable with
  credit/debit card or bank account.
- Via text, by typing PAY to 352667. You will need to have your mobile telephone number associated with the account
  and a payment profile on record to use this option.

DISCONNECT INFORMATION: If an account is disconnected for non-payment, the past due balance plus a reconnect fee must be paid before the service will be reconnected.

# **REGULAR BILL – PAGE 2**



Page 2 of 3

						-					9
Account No		Account Name	e	Service	Address	Telephone		Cost ctor		Rate	Bill Date
002		MICHELL THOMA		FERLAN	YAWC	(843)	-0.00	6880	Reside	ential Electric	May 10, 2018
Service From To		Meter No	Srv Days	Previous Mtr Rdg	Present Mtr Rdg	KWH Used	Mult	ılt		с	harges
IMPORTANT NOT Please note, on ti This bill credit in reduce costs.	his mo	onth's bill you rec	eived a cre	dit for your Ca	pital Credits retin	red in 2018 for ye Cooperative to co	aars 199 onserve	7 and/or resourc	2017. Ses and		

#### REGULAR BILL – PAGE 3



05/10/18

MICHELLE FERLAND WAY RIDGELAND SC 299366668

Member Number:

BOARD OF DIRECTORS Jeremiah E. Vaigneur, Chairman C. Alex Ulmer, Vice Chairman Eunice F. Spilliards, Secretary Dr. Earl Bostick, Sr. Henry Driessen, Jr. James O. Freeman Carolyn Grant Jimmie D. McMillan William J. Nimmer James L. Rowe Terrell Smith David Solaro

Dear Member,

The Board of Directors of Palmetto Electric Cooperative is pleased to announce the retirement of 49.50% of the Capital Credits earned in 1997, and 15.60% earned in 2017. Capital Credits reflect the difference between Palmetto Electric's revenues and expenses, and are periodically returned to consumers upon approval by the Cooperative's Board of Directors. As a member of Palmetto Electric during the years 1997 and/or 2017, you were allocated Capital Credits that are now being distributed.

Please note, on this month's bill you received a credit for your Capital Credits retired in 2018 for the years listed above. This bill credit in lieu of issuing a check to you is another green initiative by Palmetto Electric Cooperative to conserve resources and reduce costs.

This Capital Credits bill credit in the amount of \$20.30 is just one of the many benefits of being a member of Palmetto Electric Cooperative, Your Touchstone Energy Partner. We hope you enjoy this year's "return on your investment."

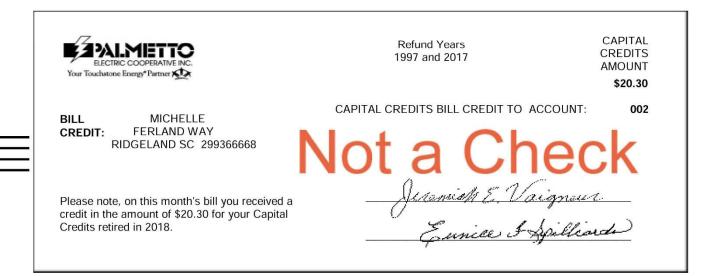
Sincerely,

Jurismiath & Valgenaur

Jeremiah E. Vaigneur Chairman of the Board

h. Bul Dori Ja.

A. Berl Davis President and CEO



7397 Page: 3

# FINAL BILL





Account	No	Account Name	9	Service	Address	Telephone		Pwr Cost Factor		Rate	Bill Date
0	01	KANDIC	CE	REEF C	LB	(678)	-0.01	6575	Reside	ntial Electric	Dec. 7, 201
Serv From	vice To	Meter No	Srv Days	Previous Mtr Rdg	Present Mtr Rdg	KWH Used	Mult			с	harges
Membershi Total Electr This is a Fi credit chec	rvice Charge ip Fee ric Charges nal Bill. Thanl ks that you m	610 k you for your patron ay be entitled to rece n Round Up Contrib	eive.		45168 us of your new m	810 ailing address so	1 we can s	end futur	e capital	82.7 -5.0	
	rges Due	Use Over The Last '	13 Months	Comparisons	Days Service Total K	WH AVG KWH/Day Cos	FIN t/Day	IAL BI	L	Due Date:	\$210. Dec. 22, 201
3,345 2,230 1,115 0				Current Billing Previous Billing Last Year	14 810	58 5 40 4	91 28	The l	gift th	hat Keeps	on Givina
		ИАМЈЈА	3 U N			0 0	00	1	_		
Temperature	29 33 Nov 16 17 18 19 2	DAIL 86 52 38 20 30 10 21 22 23 24 25 26 52 52 52 52 52 52 52 52 52 52	<b>Y KWH USAG</b> 108 93 71 6 71 6 71 6 71 6 71 6 71 71 71 71 71 71 71 71 71 71	E FOR BILLING PER				rout	iding i		ubers for
72 36 0 Temperature High Low PA 400	29 33 4 4 Nov 16 17 18 19 2 59 63 65 67 6 49 50 56 56 5 LMETTO E 63 GRAYS	DAIL 86 52 38 52 38 20 52 38 20 52 38 20 52 52 52 52 52 52 52 52 52 52	Y KWH USAG 108 93 6 27 28 29 3 52 50 54 9 49 34 43 PLEASE DE	TACH AND RETU	RIOD			For mo	rding i re informa	yp and rear ation visit palr ₽₽₽₽©	ubers for ching out! metto.coop
72 36 0 Temperature High Low PA 400 RII	29 33 A A A A A A A A A A A A A A A A A A	DAIL 86 52 38 52 38 20 52 38 20 52 52 52 52 52 52 55 55 55 55	Y KWH USAG 108 93 108 93 108 93 71 6 27 28 29 3 52 50 54 9 49 34 43 PLEASE DE PERATIVE	TACH AND RETU	RIOD			For mo	er er er er er ue	up and rear ation visit palr COS	ubers for ching out! metto.coop

\*\*\*\*\*SNGLP



KANDICE1REEF CLB162HILTON HEAD ISLAND SC 29926-1223

#### **BACK OF BILL**

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Office Hours: Monday through Friday, 8am - 5pm							
Hilton Head 843-681-5551	New River 843-208-5551	Ridgeland 843-726-5551					
Mailing & Physical: 111 Mathews Drive Hilton Head Island, SC 29926	Mailing & Physical: 1 Cooperative Way Hardeeville, SC 29927	Mailing & Physical: 4063 Grays Highway Ridgeland, SC 29936					
	Hilton Head 843-681-5551 Mailing & Physical: 111 Mathews Drive	Hilton Head 843-681-5551New River 843-208-5551Mailing & Physical: 111 Mathews DriveMailing & Physical: 1 Cooperative Way					

At one of our Office Locations

By mail or night deposit: DO NOT MAIL CASH AND DO NOT STAPLE YOUR CHECK TO THE PAYMENT STUB. After-hours
night deposit boxes are located at each office location. Provide a daytime phone number with your payment. DO NOT PUT
CASH INTO THE NIGHT DEPOSIT BOX. Palmetto Electric is not responsible for cash left in night deposit boxes.

- By telephone using a major credit card via PowerTouch, 1-866-445-5551. See our web site for accepted credit cards.
- Draft through a recurring payment via credit card or E-Check.
- Via MyEnergy Online, our customer portal, at https://epayment.paimetto.coop/oscp/
- Use our free mobile apps, MyEnergy. See our website for supported smart phones and smart devices. Payable with
  credit/debit card or bank account.
- Via text, by typing PAY to 352667. You will need to have your mobile telephone number associated with the account
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DISCONNECT INFORMATION: If an account is disconnected for non-payment, the past due balance plus a reconnect fee must be paid before the service will be reconnected.

# PAST DUE FINAL BILL LETTER



1231 Charleston Highway

Hampton, SC 29924

803-943-2211

January 18, 2019

Palmetto Electric Cooperative Member 123 Any St. Anytown, SC 00000-0000

According to our records, your current balance due for Account Number 1111111-001 is \$0.00. Our normal terms require payment within 30 days of the invoice.

If there is an error, or you are unable to pay the amount due immediately, please contact me so that we can correct the situation or make suitable arrangements for prompt payment of this obligation.

Credit card payments ban be made by calling 1-866-445-5551.

Thank you for attention to this request.

Sincerely,

Wanda Crosby Collections Manager Toll Free 1-800-922-5551 Office Hours 8:00 AM – 5:00 PM Monday – Friday

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Final Bill Date: 12/20/18	Notice Date: 1/18/19
Account #: 1111111-001	Name: PECI Member
Service Address: 123 Any St.	Balance Due: \$0.00



# **LETTER REQUESTING CAPITAL CREDITS**



4063 Grays Highway

Ridgeland, SC 29936

843-726-5551

Date

(Name) (address) (address)

Re: (Member name) Member # \_\_\_\_\_

Dear (PR's name):

Once a member is deceased you have an option to retire the capital credits earned under the decedent's name. I have enclosed the paperwork necessary for the capital credits in the above referenced account to be cleared out. In order for us to continue with the process of clearing out this account, the following documents indicated must be submitted.

- () Name of person who continues the account. INACTIVE ACCOUNT
- (X) Copy of the Death Certificate
- (X) Copy of Letter of Administration or document naming Personal Representative (\*\* A Power of Attorney is NOT acceptable) or an Affidavit of Inheritance of Capital Credits with Palmetto Electric Coop., Inc. (enclosed)
- (X) Request for capital credit payment (enclosed)

Upon receipt of the above, this account will be processed for payment with approval of the Board of Directors.

If you have any questions regarding the purpose of this letter or the requested documentation, please feel free to contact me at 843-726-9606.

Sincerely,

Caitlin H. Bryan



# REQUEST FOR CAPITAL CREDIT PAYMENT

Member #:	Date:	
I hereby request that P	almetto Electric Cooperative, Inc., authoriz	e retirement of all Capital
Credits accrued and be	longing to	, deceased,
be paid to		, executor,
and mailed to		
A certified copy of the I	Letter of Administration and a copy of the D	Death Certificate are attached.
Signature:	Date:	
By-Laws Article II, Section 4		
	ete This Section Only if Account is Cur ion of this section does not automatically in	-
The request for paymer	nt of Capital Credits for the account of:	
cannot be processed un	til the above account is inactivated AND ha	
I hereby request Palme	tto Electric Cooperative, Inc., to change the	e account to the name of:
(Name)	(Address)	
This is to certify that I,		have been paying
the electric bill in the D	Decedent's name since his/her death.	
Signature:	Date:	

#### AFFIDAVIT OF INHERITANCE OF CAPITAL CREDITS WITH PALMETTO ELECTRIC COOPERATIVE, INC.

STATE OF COUNTY OF	
PERSONALLY APPEARED BEFORE ME the u they are the only surviving heirs of:	undersigned persons, who first being duly sworn say that
(Name) (Address)	
Deceased, who at the time of his/her death w Cooperative, Inc.	as the owner of capital credits with Palmetto Electric
The affiants say that it is their wish that paymen	nt of said capital credits be made to:
(NAME) (A	ADDRESS)
	AGE
SIGNATURE(S) OF ALL SURVIVING HEIRS	AGE
Heirs include spouse and all children	AGE
	AGE
SWORN AND SUBSCRIBED BEFORE ME	
THIS DAY OF MONT	"H OF 20
NOTARY PUBLIC FOR	MY COMMISSION EXPIRES

#### AFFIDAVIT OF GUARDIANSHIP OF MINOR CHILDREN

(Must be completed if any heirs are minors)

STATE OF \_\_\_\_\_ COUNTY OF \_\_\_\_\_

PERSONALLY APPEARED BEFORE ME\_\_\_\_\_

(Name of Parent or Guardian)

who first being duly sworn says the (he)(she) is the duly appointed guardian or parent of the minor children named above, and the (he)(she) has signed the foregoing Affidavit for and on behalf of said minor children of the deceased; and that said action is for the best interest of said minor children.

Signature of Guardian or Parent

SWORN TO AND SUBSCRIBED BEFORE ME

THIS \_\_\_\_\_ DAY OF \_\_\_\_\_ MONTH OF 20 \_\_\_\_\_

NOTARY PUBLIC FOR

MY COMMISSION EXPIRES

THIS FORM MUST BE NOTORIZED REV 07/2017

# **BILL WITH CAPITAL CREDITS APPLIED – PAGE 1**

# 



Account No		Account Nam	e	Service	Address	Telephor		vr Cost actor		Rate	Bill Date
001		KENNETH		OLD SA	ALK HWY	(843)	0.	000500	Reside	ential Electric	Dec. 9, 2018
Service From To	2	Meter No	Srv Days	Previous Mtr Rdg	Present Mtr Rdg	KWH Use	d Mu	t		с	harges
11/01/18       12/01/18       027       30       56010       56941       931       1         Previous Balance       Payment Received - Nov. 19, 2018       97.00       -97.00       118.86       -97.00       118.86       -10.35       118.86       108.51       108.51       0.49         Coperation Round Up®       IMPORTANT NOTICE OF CAPITAL CREDIT REFUND       0.49       0.49       0.49       0.49         Please note, on this month's bill you received a credit for your Capital Credits retired in 2018 for years 1997 and/or 2017.       0.49       0.49         This bill credit in lieu of issuing a check to you is another green initiative by your Cooperative to conserve resources and reduce costs.       Tax Deductible Operation Round Up Contribution For 2018 is \$6.42       108.51       0.49											
Total Charges I	otal Charges Due     \$109.00       This bill amount is payable in full on or before the due date or draft date.     Due Date: Dec. 24, 2018										
Your Ele	Your Electricity Use Over The Last 13 Months Comparisons Days Service Total KWH AVG KWH/Day Cost/Day										
2,582				Current Billing	30 93		3.96	TI	0.100	A V	
861				Previous Billing	31 85	7 28	3.10	Ine	giftu	nal keeps	on Giving.
	M /	A M J J A S	O N D	Last Year	29 12	75 44	4.68	P			
		DAI	LY KWH USAG	E FOR BILLING PER	RIOD			-	and the	D D	C C C
DAILY KWH USAGE FOR BILLING PERIOD											
		2 81 72 68 72 61 5 3 68 59 59 63 49 4									3
			PLEASE DE	ETACH AND RETU							sc09400

PALMETTO ELECTRIC COOPERATIVE INC 4063 GRAYS HWY RIDGELAND SC 29936-4360

Temp-Return Service Requested



Account Number	001	
Billing Due Date	Dec. 24, 2018	
Total Amount Due	\$109.00	

\*\*\*\*\*\*\*AUTO\*\*ALL FOR AADC 294 \*\*\*\*\*\*\*



KENNETH PATTERSON AVE CHARLESTON SC 29412-3437 27

7217

11312

#### **BACK OF BILL**

\*NOTICE: This bill is payable in full upon receipt. The account is subject to disconnection for any past due balance without further notice. \*Payment must be received and processed by the due date. Payments not received by the due date are considered delinquent and service is subject to disconnection. PECI is not responsible for postal delivery delays. POWER OUTAGE: Call 1-866-445-5551,

BEFORE DIGGING: To locate underground lines before digging contact Palmetto Utility Protection Service (P.U.P.S.) at 811 or (888) 721-7877.

#### PALMETTO ELECTRIC COOPERATIVE CUSTOMER SERVICE OPTIONS

Visit www.palmetto.coop or call 1-800-922-5551 for all your customer service needs

OFFICE LOCATIONS:	Office Hours: Monday t	hrough Friday, 8am - 5pm	
lampton 803-943-2211	Hilton Head 843-681-5551	New River 843-208-5551	Ridgeland 843-726-5551
<b>failing &amp; Physical:</b> 231 Charleston Highway lampton, SC 29924	Mailing & Physical: 111 Mathews Drive Hilton Head Island, SC 29926	Mailing & Physical: 1 Cooperative Way Hardeeville, SC 29927	Mailing & Physical: 4063 Grays Highway Ridgeland, SC 29936
AYMENT OPTIONS:			

#### At one of our Office Locations

By mail or night deposit: DO NOT MAIL CASH AND DO NOT STAPLE YOUR CHECK TO THE PAYMENT STUB. After-hours
night deposit boxes are located at each office location. Provide a daytime phone number with your payment. DO NOT PUT
CASH INTO THE NIGHT DEPOSIT BOX. Palmetto Electric is not responsible for cash left in night deposit boxes.

- By telephone using a major credit card via PowerTouch, 1-866-445-5551. See our web site for accepted credit cards.
- Draft through a recurring payment via credit card or E-Check.
- Via MyEnergy Online, our customer portal, at https://epayment.paimetto.coop/oscp/
- Use our free mobile apps, MyEnergy. See our website for supported smart phones and smart devices. Payable with
  credit/debit card or bank account.
- Via text, by typing PAY to 352667. You will need to have your mobile telephone number associated with the account
  and a payment profile on record to use this option.

DISCONNECT INFORMATION: If an account is disconnected for non-payment, the past due balance plus a reconnect fee must be paid before the service will be reconnected.

## BILL WITH CAPITAL CREDITS APPLIED – PAGE 2



11313 Page: 2

12/09/18

KENNETH PATTERSON AVE CHARLESTON SC 294123437

Member Number:

BOARD OF DIRECTORS Jeremiah E. Vaigneur, Chairman C. Alex Ulmer, Vice Chairman Eunice F. Spilliards, Secretary Dr. Earl Bostick, Sr. Henry Driessen, Jr. James O. Freeman Carolyn Grant Jimmie D. McMillan William J. Nimmer James L. Rowe Terrell Smith David Solaro

Dear Member,

The Board of Directors of Palmetto Electric Cooperative is pleased to announce the retirement of 49.50% of the Capital Credits earned in 1997, and 15.60% earned in 2017. Capital Credits reflect the difference between Palmetto Electric's revenues and expenses, and are periodically returned to consumers upon approval by the Cooperative's Board of Directors. As a member of Palmetto Electric during the years 1997 and/or 2017, you were allocated Capital Credits that are now being distributed.

Please note, on this month's bill you received a credit for your Capital Credits retired in 2018 for the years listed above. This bill credit in lieu of issuing a check to you is another green initiative by Palmetto Electric Cooperative to conserve resources and reduce costs.

This Capital Credits bill credit in the amount of \$10.35 is just one of the many benefits of being a member of Palmetto Electric Cooperative, Your Touchstone Energy Partner. We hope you enjoy this year's "return on your investment."

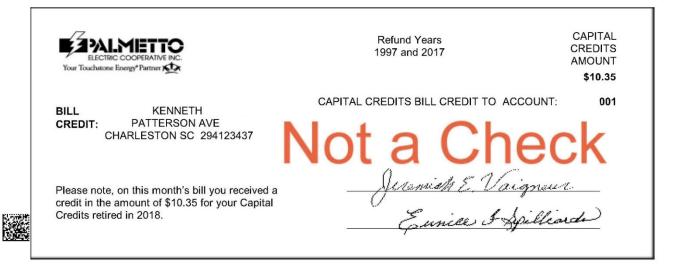
Sincerely,

Jussmith E. Valgemen

Jeremiah E. Vaigneur Chairman of the Board

h. Bul Doin Ja.

A. Berl Davis President and CEO





# ENROLLMENT APPLICATION

# H<sub>2</sub>O Select<sup>®</sup> A residential water heater program

Service Address:				
Address:		Tank size:	80 gal.	50 gal.
City/State/Zip:		Clearance:	Height	Width
How is home used? Residence Vacation	Rental	Number of t	anks:	
Account Number.:	Note	e: rebate/charge	es will be applie	d to this account.
Name:	Pho	ne (H)(W)(M):		
Mailing Address:	Pho	ne (H)(W)(M):		

## SELECT ONE: (Rebate or Turn Key Option)

<b>REBATES:</b> Install a new water heater and get money back. ( <i>Limit one rebate per household.</i> )	<b>TURN KEY OPTIONS:</b> We make all the arrangements for you and make the payments easy.
\$250 for a new 80-gal. or larger off-peak electric water heater.	Includes an energy-efficient off-peak electric water heater, basic installation, disposal of old tank, and 60-month payment plan.
<b>\$150</b> for a new 50-79 gal. off-peak electric water heater.	Rheem Professional Classic: standard water heater with a 6-year
\$100 for a new off-peak heat pump or solar/electric water heater that's 50-gallon or larger.	manufacturer's warranty. 50/55 gal. (\$13/mo.)
Conversion bonus: Get an extra \$100 if you switch from gas to off-peak electric water heating.	Rheem Marathon:       water heater with a lifetime manufacturer's warranty.         50 gal. (\$20/mo.)       85 gal. (\$24mo.)         105 gal. (\$26/mo.)
New Home bonus: Get an extra \$100 when you build a home with off-peak electric water heating.	

#### H2O Select Enrollment Agreement

Customer agrees to have Palmetto Electric Cooperative, (PEC) install an off-peak switch(s) on the electric water heating system at the above location. Customer understands program incentives will be awarded only if the water heating system meets the program Terms and Conditions.

Customer also understands that PEC shall have the right at reasonable times to inspect the system to insure proper operation and program compliance. Customer agrees to report any problem or necessary maintenance regarding the water heating system. Customer agrees to allow the off-peak switch(s) to remain a functioning part of the water heating system and to purchase electric energy from PEC for a minimum period of ten (10) years from the date enrolled in this program. If for any reason Customer removes the off-peak switch or ceases receiving electric energy from PEC for water heating or other home needs, Customer is no longer eligible to be enrolled in this program and any outstanding sums, advanced or loaned by PEC, together with interest, if applicable, shall immediately become due and payable to PEC. Palmetto Electric Cooperative may end or change this program without notice at any time.

I have read and understand the H2O Select Enrollment Agreement and agree to the Terms and Conditions set forth. I further understand that if I choose the Turn Key option a monthly fee will appear as a separate line item on my electric bill and will be included in the total amount due to Palmetto Electric.

		Email or Fax form to:	peci@palmetto.coop
Homeowner	Date		843-681-2256



Hampton: (803) 943-2211 Ridgeland: (843) 726-5551 Toll Free: 1-800-922-5551

Hilton Head: (843) 681-5551

New River: (843) 208-5551 www.palmetto.coop

#### H2O Select®

Palmetto Electric Cooperative, Inc. ("PEC") is offering a residential off-peak water heating program ("H2O Select") to provide qualifying members the opportunity to receive rebates and or incentives for participating. The terms and conditions below ("Terms and Conditions") set forth the enrollment requirements and details related to rebates and incentives members may receive. By signing, member agrees to comply with and be bound by the Terms and Conditions.

#### **TERMS AND CONDITIONS**

- 1. To qualify for a Rebate, Turn Key Option and other incentives under the H2O Select program, the service location must be serviced by Palmetto Electric Cooperative, Inc., and the customer must complete an enrollment application, allow an off-peak switch(s) to be attached to each water heater in the home and abide by the Terms and Conditions.
- 2. PEC will connect an "off-peak switch" when notified that a new tank has been installed. Customer must allow off-peak switches to remain a function ing part of the water heating system and purchase electric energy for water heating from PEC for a minimum of 10 years. Customer can receive maxi mum qualifying rebate only once per 10 year term. Rebates are paid per home, not per water heater. Customer can choose a rebate or Turn Key Option but not both. Turn Key Options have the rebate incentives built into the pricing.
- If for any reason customer removes the off-peak switch or ceases receiving electric energy from PEC for water heating, Customer is no longer eligible to be enrolled in this program and any outstanding sums, advanced or loaned by PEC, together with interest, if applicable, shall immediately become due and payable to PEC.
- 4. Peak control periods: Water heaters will be cycled off with the off-peak switch as needed, up to 5 hours per day and averaging about 5 days per month.
- 5. A conversion bonus rebate is available for homeowners that converted from gas to electric water heating.
- 6. A new home bonus rebate is available for home builders that build a new home with H2O Select electric water heating. For a newly constructed home, rebate may be paid to either the general contractor, developer or homebuyer. New homes must comply with PEC **Installation Requirements**, see section 10.
- 7. PEC will provide free water heater repair service for each new water heater enrolled in the program as long as the off-peak switch remains installed. This service includes service calls, diagnostic inspection, and replacement of defective parts; limited to standard elements, thermostats, high temper ature limit switch, pressure relief valve, vacuum valve, drain valve, internal wiring and off-peak switch. After the first 60 months, parts coverage is limited to thermostats, off-peak switch and wiring. This service is transferable if the home is sold.
- 8. Customer must report any water heating problem or maintenance issue to PEC in order to receive the free water heater repair service.
- 9. Water heaters must comply with H2O Select installation requirements as well as all state and local codes.
- 10. **Installation Requirements:** Only new electric storage water heaters, 50 gallons or larger with elements maximum of 4500 watts will be accepted. Tank capacity needed is dependent on number of occupants, home size, and type of use (residence, vacation, or rental). Dual or multiple tank sys tems may be used to meet storage needs. Installations must meet local codes and program requirements. Permits may be required. Electric supply wire must be copper, size 10-2 AWG with ground, and connected to a 30-amp two pole breaker. An electric disconnect box is required at the water heater unless it is in line of sight from the main breaker panel. Hot and cold water lines should be insulated at least two feet from tank. Use of a cir culation loop pump is not recommend. Water heaters must not block access to electrical panels, HVAC units, or other equipment, and must be placed for easy access to element cover plates. The temperature and pressure relief valve must properly terminate into drain pan or outdoors. A drain pan and drain line is needed when a water heater is installed in a location where water leakage could cause damage. To prevent "rotten egg" smell from occurring, PEC recommends use of water heaters that do not have an anode rod. For closed plumbing systems, a thermal expansion device may be needed. PEC will connect the "off-peak switch" when notified that the new tank is ready.
- 11. Mobile home customers must own the land on which the home resides, and the home must be attached to a permanent foundation.
- 12. During the program term, PEC must be allowed to periodically inspect water heater(s) to insure proper operation and program compliance.
- 13. H2O Select Turn Key Option: PEC provides a new electric water heater (50 gallons or larger), "basic installation", disposal of old tank, and a 60-month payment contract that will be added to the electric account. This option is for replacement systems only. Customer must have a good payment history to be eligible for this option. Advance Pay customers are not eligible. If additional labor and materials are required to install tank beyond what is included in "Basic Installation," the customer will be notified in advance of the extra cost needed and given the option to agree or cancel. Please allow 1 to 4 weeks for tank installation. If the customer's account is closed for any reason during the 60-month term, the balance of the contract will become due upon the final account statement. Contract may not be transferred to another location or name except in the event of name change due to a change in marital status or death of a spouse.

Basic Installation will be completed by a professional plumbing contractor and includes the following scope of work:

- a) Delivery of a new water heater to the site.
- b) Disconnect old plumbing and wiring from the old tank.
- c) Drain and remove the old tank. (Leaking tanks may need air dry on site before complete removal.)
- d) Install a new drain pan if needed in the original tank location. Place new water heater in pan.
- e) Re-configure water lines for connection to height of the new water heater.
- f) Connect water lines to the new water heater and install accessories including a new water shut-off valve and if needed a thermal expansion device.
- g) Attach insulation on first two feet of water lines.
- h) Install new electric disconnect box if needed and the off-peak switch with wiring to the new water heater.
- i) Fill new tank with water and purge all air. Re-energize water heater and check for proper operation.
- j) Clean up installation area and haul away the old tank and any job trash.

**Basic Installation does NOT include any of the following:** water damage clean up, repairs to floor, walls, or ceiling, re-location of tank, installation or repairs to drain line for the drain pan, disassembly of the old tank needed for removal, removal of doors, trim, attic steps, appliances, etc. for access.

14. This program may end or change without notice at any time.

# Surge Guard<sup>®</sup> ORDER FORM

Protecting your electrical equipment from power surges

Name: Service Address: Mailing Address (if different): City/State/Zip:	Date: Account Number: Phone Number: Email:
<b><u>Primary Surge Protection</u>*</b> - First line of defense against pow	ver line surges.
Meter Based Surge Protection Device (MB-SPD) Up to 600 amps, 120/240v single phase	\$5.95/month (check here) 36 month minimum
<ul> <li>Communication Protection</li> <li>Communication Combo: up to four lines protected, Phone, Cable o</li> <li>Each single or additional Phone, Cable, or Internet line</li> <li><u>Point-of-Use Surge Protection</u> - Secondary protection for electron</li> </ul>	\$95 x
<ul> <li>Tripp Lite TLP810NET</li> <li>Tripp Lite HT706TSTAT or SK40RUSB</li> <li>Tripp Lite AV88SATG</li></ul>	\$29 x
<u>Uninterruptible Power Supply - UPS</u> - Temporary power for cr	
• Tripp Lite AVR550U	\$89 x x Total \$
Payment Instructions:       Installments:       I       I       III       (min. \$200 purchase)	ase for 12 installments.) <u>\$</u> /month

#### Surge Guard Participant Agreement:

I have read and understand the Surge Guard Participation Agreement (see back) and agree to the terms and conditions set forth. Customer understands MB-SPD is not a lightning protection system or insurance, and under no circumstances will PECI guarantee performance against a direct or nearby lightning strike. I further understand that a monthly fee for the MB-SPD system plus fees for any additional SPDs selected will appear as a separate line item on my electric bill and will be included in the total amount due to Palmetto Electric for a minimum of 36 months. Customer received selected equipment.

		Customer's Signature	Date
OFFICE USE ONLY	Location #:	Meter	#:
Equipment Info	Grounding Inspec	tion MB-SPD	Recorded (please initial)
Date	Rod/Clamp	\$5.95	Marketing
ID #	Phone/Cable		Accounting
Model #	CLT TL	.т т	Billing
Installer	Notes		Other



Hampton: (803) 943-2211 • Hilton Head: (843) 681-5551 • New River: (843) 208-5551 Ridgeland: (843) 726-5551 • *Toll Free:* 1-800-922-5551 • www.palmetto.coop Hilton Head Fax: 681-2256 • New River Fax: 208-5553

#### SURGE GUARD PARTICIPATION AGREEMENT

This agreement is between Palmetto Electric Cooperative, Inc. (PECI) and the customer-signer of this document. The Customer acknowledges that he/she understands and agrees to abide by these terms and conditions for a minimum of three (3) years. After the initial three (3) year period the agreement shall automatically be renewed on a month to month basis until terminated by either party.

- 1. Palmetto Electric Cooperative, Inc. shall install a Meter Base Surge Protector Device (MB-SPD), as well as other SPDs (phone, cable, etc.) that the customer selects and related materials at the service address.
- 2. Prior to installation of the MB-SPD, a PECI designated representative will inspect the home's external electrical grounding system to verify that a proper external safety ground exists at the service entrance. If the utility's representative should determine that any of the building's electrical grounding system or wiring is inadequate for the proper installation and operation of the MB-SPDs, PECI reserves the right to refuse installation until such time as necessary conditions are made correct.
- The MB-SPD can only be installed, serviced or removed by a PECI designated representative. The MB-SPD is an integral part of the sealed electric meter or adjacent equipment and shall remain the property of Palmetto Electric Cooperative, Inc. PECI may periodically inspect, perform maintenance, and/or upgrade MB-SPD as needed to ensure proper operation.
- 4. A monthly fee for the MB-SPD system plus fees for any additional SPDs selected will appear as a separate line item on your electric bill and will be included in the total amount due to Palmetto Electric. Non-payment of this fee will be considered the same as nonpayment of the customer's monthly electric bill and will entitle Palmetto Electric to discontinue electric service to the customer in accordance with established collection procedures. Payments must be current before any repairs, replacements, or warranty coverage will be in effect.
- 5. If the customer moves and/or closes his account, he may transfer this service to another location or cancel this agreement without penalty.
- 6. If the customer elects to discontinue this surge protection service (MB-SPD) prior to the term date, the customer will be required to pay an *Exit Fee* of \$100. Customer must submit a written request to cancel this service.
- 7. In all cases involving termination, PECI reserves the right to reclaim and retrieve the MB-SPD and related materials. If the surge protection service is terminated and the MB-SPD is left attached to the electric service, PECI disclaims all liability and warranty related to the MB-SPD after the termination.
- 8. PECI reserves the right to terminate the Surge Guard Program and this agreement within 30 days of written notice. Furthermore, PECI reserves the right to modify this offering at any time.
- 9. In the event of any problem or failure of the installed MB-SPD, the customer shall notify PECI. PECI or it's agent may inspect all damaged appliance(s), premise's wiring, and any other electrical equipment located at the premises.
- 10. Any warranties provided are from the MB-SPD and other SPD manufacturers (available upon request) and are provided to the customer for as long as the service remains in effect. The manufacturer's warranties do not cover nor will PECI be responsible for damages resulting from near direct lighting strikes or interruptions of electric service. PECI makes no warranties, expressed or implied, regarding the installation or function of any of the SPDs. The customer understands that the MB-SPD is strictly a power line surge suppressor and will not prevent damage from power surges which enter the building through telephone wires, cable or satellite television wires, antennas, outside branch circuits or other paths or from prolonged over or under voltage events. The customer shall hold PECI harmless in connection with the operation, service, and installation of all SPDs. Customer shall hold PEC harmless for the cost of any service call from the phone or cable company that relates to an SPD. In the event the protective effectiveness of the MB-SPD should be interrupted or fail for any reason, PECI's obligation shall be to repair or replace the MB-SPD(s) in accordance with this agreement. Such interruption or failure shall not constitute a breach of this agreement, nor shall PECI, it's officers, directors or employees be liable to the customer or to third parties for any damages which might result from such interruption or failure.
- 11. Customer understands MB-SPD is not a lightning protection system and under no circumstances will PECI guarantee performance against a direct or nearby lightning strike. Customer acknoledges that Surge Guard is NOT an insurance program.

\* Electric meter or main disconnect as well as the telephone, cable, or satellite connection points must be located on the exterior of the building. All primary protection options include installation and a grounding inspection.

# CHAMP repair plans can save you TIME and MONEY.

CHAMP relieves you from expensive repair bills and eliminates the hassle of finding qualified, reliable contractors. CHAMP offers peace of mind that traditional protection plans cannot. With even more protection options now available, CHAMP can meet all of your needs.

#### We've got you covered!

With CHAMP, you can choose from a comprehensive suite of UtilityShield products designed to meet your needs. If a protected utility line, HVAC unit, appliance, or water heater fails during normal use and operation, you can count on us to cover the cost of the repairs<sup>+</sup>. And, there are **no cancellation fees to worry about.** 

\*Outside Utility line responsibility begins where each service provider defines those connections. \*Amount of costs covered may be dependent upon plan limitations listed in your service agreement.

\$7.50/mo\$14.95/mo\$22.95/mo\$34.95/moAll inside electric, water, sewer, and gas lines.All inside and outside electric, water, sewer, and gas* lines.Water heater, heat pump, air conditioner and furnace.All inside and outside utility lines; HVAC systems, and water	Protection Protection	
sewer, and gas lines. electric, water, sewer, and gas* lines. dir conditioner and furnace. systems, and water	\$14.95/mo \$22.95/mo \$34.95/mo \$24.95	<b>5</b> /mo
heater.	electric, water, sewer, and gas* lines. air conditioner and furnace. utility lines; HVAC appliance systems, and water your was heater. fridge, rate	rour major es, including her, dryer, nge, oven, & dishwasher.
No Service Fee No Service Fee No Service Fee	No Service Fee         No Service Fee         No Service Fee         \$50 Service	ice Fee

 ENROLL TODAY!
 800.223.5317 Call us to enroll
 MAIL Sign & send this card in the mail.
 palmetto.coop Visit to learn more.

Select **only one** option below:

f you sign this card, but do not select an option, you will be enrolled in Complete Home Protection.

INSIDE LINE PROTECTION	<b>\$7.50</b> /mo
TOTAL LINE PROTECTION	<b>\$14.95</b> /mo
HVAC SYSTEMS PROTECTION	<b>\$22.95</b> /mo
COMPLETE HOME PROTECTION	<b>\$34.95</b> /mo
APPLIANCE PROTECTION	<b>\$24.95</b> /mo





Your low monthly fee will be added to your Palmetto Electric bill. PHONE NUMBER

No need for payment now, just sign and send this card in the mail.

EMAIL ADDRESS

NAME \_

ACCOUNT NUMBER

SERVICE ADDRESS



By requesting enrollment, I understand UtilityShield is a service agreement and not an insurance policy. Further, I authorize Palmetto Electric to place my UtilityShield charge on my Palmetto Electric bill.