

# SERVICE RULES AND REGULATIONS

All Service Rules and Regulations approved by the Board as a package on January 2020

# PALMETTO ELECTRIC COOPERATIVE, INC. SERVICE RULES AND REGULATIONS TABLE OF CONTENTS

## SECTION 100. ELECTRIC SERVICE AVAILABILITY

- SRR 101 Office and Service Hours
- SRR 102 Application for Membership (C-1)
- SRR 103 Electric Service Security Deposits (C-3- C-4)
- SRR 104 Disconnection, Fees, and Collections for Non-Payment of Electrical Service (C-7)
- SRR 105 Reasons for Disconnection Other Than Failure to Pay Bills (C-9)
- SRR 106 Service Interruptions (C-10)
- SRR 107 Overhead Installation Plan (O-1 O-4)
- SRR 108 Underground Installation Plan (O-5 O-9)
- SRR 109 Standard Supply Voltages (O-14)
- SRR 110 Resale of Power (O-18)

#### SECTION 200. SERVICE CONNECTIONS

- SRR 201 Cooperative Responsibility
- SRR 202 Rate Assignment (C-17)
- SRR 203 Special Grades of Service (O-12)
- SRR 204 Overhead and Underground Distribution Facilities Relocation (O-13)
- SRR 205 General Wiring, Service Connections, Member Wiring, and Member Equipment (O-16)
- SRR 206 Electric Motors, Standby Power, Generators, and Welders (O-19)
- SRR 207 Power Factor corrections and Adjustment (O-20)

#### **SECTION 300. METERING**

SRR 301 Metering/Service Entrance Equipment (O-17)

#### **SECTION 400. BILLING**

- SRR 401 Returned Payment (C-8)
- SRR 402 Red Flag Program for Identity Theft and Credit Reporting Accuracy (C-14)
- SRR 403 Adjustment of Bills (C-16)
- SRR 404 Levelized Billing
- SRR 405 Bank Draft/Auto Pay

### **SECTION 500. MISCELLANEOUS**

- SRR 501 Safety (P-16)
- SRR 502 Claims Against Cooperative
- SRR 503 Capital Credits
- SRR 504 Right of Access (C-11)
- SRR 505 Easement Grants Required by the Cooperative (O-23)
- SRR 506 Damaged Equipment (O-26)

### SECTION 600. APPENDIX (AGREEMENTS/CONTRACTS)

- TAB A Application for Residential Service
- TAB B Application for Commercial Service
- TAB C Disconnect Service Order
- TAB D Surety Bond for Electrical Service
- TAB EAgreement for Electrical Service (Large Load)
- TAB FAgreement for Outdoor Lighting Service
- TAB G Agreement for Underground Electric Commercial Service
- TAB H Agreement for Underground Electric Residential Service
- TAB I Utility Easement
- TAB JAgreement for Residential Lighting Service
- TAB KAgreement for Electric Service (Equipment Upgrade or Extension)
- TAB LApplication/Agreement for Interconnecting Distributed ResourcesLess Than 2MVA

#### SECTION 600A. APPENDIX (RATE SCHEDULES)

- Index of Rate Schedules
- RS A Residential Service Schedule I
- RS B Residential Service Time-of-Use Schedule RT-1
- RS C Outdoor Lighting Service Schedule OL
- RS D Small General Service Schedule II
- RS E Small General Service Time-of-Use Schedule GST-1
- RS F Large Power Service Schedule LPS-1
- RS G Large Power Service Voluntary Load Management Schedule LPS-2
- RS H Cost of Service Schedule Large Load Power Service
- RS I Net Metering/Net Billing Rider for Residential and Commercial Rates
- RS J Tier Stabilization Adjustment Schedule T

# SECTION 600B. APPENDIX (PROVIDED SERVICES & CHARGES/BILLING POLICY SUPPORT

Provided Services and Applicable Charges Examples: Bank Draft Authorization Form New Account Bill Regular Electric Bill Final Bill Past Due Final Bill Letter Letter/Request for Estate Capital Credits Affidavit of Inheritance of Capital Credits Bill with Capital Credit Applied H<sub>2</sub>O Surge Guard Smart Thermostat CHAMP Home Appliance Repair

# SECTION 600C. APPENDIX (WIRING SPECIFICATIONS)

Service Connection Specifications